

# Arman Aleksandr Avetyan

✉ arman.avetyan@ysu.am



## Faculty of Economics and Management

Chair of Management and Business

Lecturer on an hourly basis

## Education

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<b>Institution</b>	Russian-Armenian University
<b>Faculty</b>	Economics and business
<b>Date</b>	2019 - 2021
<b>Degree name</b>	Applicant

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<b>Institution</b>	Russian-Armenian University
<b>Faculty</b>	Economics and business
<b>Date</b>	2017 - 2019
<b>Degree name</b>	Masters

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<b>Institution</b>	Russian-Armenian University
<b>Faculty</b>	Economics and business
<b>Date</b>	2013 - 2017
<b>Degree name</b>	Bachelor

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## Scientific Rank/degree

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<b>Institution</b>	MOD of RA NDRU
<b>Date</b>	2023
<b>Degree name</b>	Associate professor
<b>Specialty</b>	Economic sciences

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<b>Institution</b>	Russian-Armenian University
<b>Date</b>	2021
<b>Degree name</b>	Candidate
<b>Specialty</b>	Economic sciences
<b>Scientific Supervisor</b>	Suvaryan A. M.
<b>Research Topic</b>	THE ISSUES “SMART CITY” AND THE PROBLEMS OF URBAN MANAGEMENT STRATEGY OF THE XXI CENTURY (ON THE MATERIALS OF THE YEREVANCITY)

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## Language skills

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Հայերեն Русский English

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## Work experience

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**Institution** Saint Petersburg Politechnic University aft. Peter the Great  
**Period of time** 2023 till now  
**Rank/degree** Lecturer

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**Institution** Russian-Armenian University  
**Period of time** 2021 till now  
**Rank/degree** Ass. Prof.

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**Institution** National Defense Research University MoD RA  
**Period of time** 2018 till now  
**Rank/degree** scientist-analyst

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## Scientific interests

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- Urbanistics
  - Public Administration
  - Management
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## Publications

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*Article*

**Improving the Competencies of Municipal Employees: The Case of Armenia**

Svetlana Baghdasaryan, Arman Avetyan, Goharik Martirosyan

Croatian and Comparative Public Administration 2025 455-480

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*Article*

**General principles and potential organizational gains of Customer Relationship Management System implementation for Municipal Government structures in Armenia**

Arman Avetyan, Goharik Martirosyan, Svetlana Baghdasaryan

Acciones e Investigaciones Sociales 2025 135-153

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